

If Over The road Repairs (OTR) are needed during normal business hours, the motor carrier should contact Milestone at;

- ChassisOps@milecorp.com
- **Our office at 630-366-7380 or;**
- **Cell 815-474-6713.**

Secondly, we allow a motor carrier to contact the OTR vendor direct with Milestone in copy.

If after hours repairs are required, the motor carrier should contact Emergency Breakdown Services (EBS) for all locations except for the New York / Newark Metropolitan areas.

- Dispatch@ebsoncall.com
- **877-528-4737**
- www.ebsoncall.com

Motor Carriers will need to supply the chassis number, location and repair needed.

The OTR vendor will follow up with the motor carriers, and Milestone in copy, with chassis number, ETA and email that the mechanic has arrived and an email once repairs are completed with what was repaired.

The OTR vendor will need to send Milestone (ChassisOps@milecorp.com) an email no later than 24 hours letting us know what was repaired with pictures and total cost. All estimates, with photos, need to be input to IDCS

Regional OTR Vendors;

New York / Newark
Roadrunner Towing & Truck Service (24 hours Service)
rrtruckandtow@gmail.com
201-538-0420

West Coast (Weekdays 8AM – 5PM)
Mobile Trailer Works (MTW)
Southern California - 323-722-3461
Service@mtwusa.com

Oakland - 206-321-2477
Oak-service@mtwusa.com

Seattle - 206-321-2477
Seattle@mtwusa.com

Memphis/Nashville (Weekdays 8AM – 5PM)
Container Maintenance
Memphis
Barry Canardy, bcanardy@mrs-cmc.com 901-570-2644

Nashville

Steve Cook, scook@mrs-cmc.com 615-719-5395

South Atlantic

Reliable Fleet Service (Container Maintenance)

Charleston – 8AM – 5PM

Jim Dunne 843-514-5697 jdunne@reliablefleetservices.net and
repairs@reliablefleetservices.net

Savannah – 8AM – 5PM

Richard Hinley, rhinley@mrs-cmc.com and
Michelle Arledge, marledge@mrs-cmc.com 912-966-1716 or 912-677-2712

Jacksonville – 8AM – 5PM

Jason Perry, jperry@mrs-cmc.com 904-654-5391

Gulf Region

Reliable Fleet Service (Container Maintenance)

Houston – 8AM – 5PM

Alex Robb, arobb@mrs-cmc.com and
reliablefleetserviceshouston@mrs-cmc.com 281-678-5843

Dallas – 8AM – 5PM

Preston Dillon, pdillon@mrs-cmc.com and
reliablefleetservicesdallas@mrs-cmc.com 281-330-1139

Nationwide (except Northeast) EBS (24 hours Service)

Ohio Valley 24/7

Used only for **afterhours/weekends/Holidays**.

Locations where EBS will be used after hours are South Atlantic/Memphis/Nashville/Gulf.

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- 877-528-4737
- www.ebsoncall.com