



Over The Road Repair Vendors

If Over the Road Repairs (OTR) are needed during normal business hours, please contact KCCP.

KCCP email contact: support@kccpool.com
Office: 816-608-1200

KCCP allows the motor carrier to contact the OTR vendor direct with KCCP in copy of the email request.

If after-hours repairs are required, the motor carrier should contact one of the vendors below.

Downtime Fleet Management Services

OTR@downtimefleet.com

866-965-9288 Option 1
downtimefleet.com/help
(Nationwide)

FYX Fleet Roadside Assistance

followup@fyxfleet.com

800-888-1001
fyxfleet.com
(Nationwide)

Motor Carriers please supply chassis number, location and repair needed.

The OTR vendor will follow up with the Motor Carriers, and KCCP in copy, with chassis number, ETA and email that mechanic has arrived and email once the repairs are completed and what was repaired.

OTR Vendor please send email to KCCP no later than 24 hours indicating what was repaired with pictures, and total cost.